

WINNER PRESS RELEASE – MORTGAGE BROKER

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PHIL SPENCER ANNOUNCES TOP MORTGAGE BROKERS IN THE UK

Right-Advice (Mortgage Consultancy Ltd) wins award at The ESTAS, the most prestigious property and finance awards in the UK sponsored by Zoopla

Right-Advice Mortgage Brokers based in Milton Keynes received the GOLD in the *Best Mortgage Broker* at the prestigious ESTAS 2017. The award was announced by Phil Spencer, the TV property expert at a lavish luncheon & ceremony at the Grosvenor House, Park Lane London attended by 1,000 of the UK's top property professionals.

The awards, celebrating their 14th year determine the best estate agents and mortgage brokers in the UK based purely on feedback from customers who are asked a series of questions about the service they have received from their broker, over 34,000 surveys were completed by customers during the competition.

Phil Spencer, who has hosted the ESTAS every year since their inception in 2003 said "This industry doesn't get enough credit for the work it does in helping millions of customers around the UK and making their dreams come true and at The ESTAS we want to highlight that fact." Addressing the audience he added "if you make it up on stage today you can leave in the knowledge that you've achieved the highest accolade our industry can offer."

Mortgage brokers were recognised alongside agents in regions around the UK. A National Broker Award and Grand Prix Award for the Best Single Mortgage Broker Office in the UK were also announced.

Simon Brown Founder of The ESTAS said "Like it not we live in a world where the consumer decision making process is influenced more and more by customer reviews so The ESTAS provides a kite mark of excellent service for any property professional involved in the home moving process."

Mark Goddard, Managing Director of ZPG's Property division commented, "We have had a long-term relationship with the ESTAS and we are delighted to have committed to the ESTAS again going forward. ZPG's objectives are precisely aligned with those of the ESTAS, which are to help agents across the UK market themselves efficiently and help them win business. Many congratulations to all of this year's winners and runners up who have been recognized for the excellent standard of customer service they delivered throughout the year."

Kevin Hannan Managing Director of **Right-Advice MC Ltd** said "*We are absolutely thrilled to be recognized at this year's ESTAS. It means so much to us as we know it's our customers who have judged our performance. We take our levels of customer service very seriously because we know clients have a choice. We have always been very proud of the personal service and this proves we are delivering what we promise.*"

The Awards are organised by The ESTAS Group Ltd. www.theestas.com
For more information contact The ESTAS Group on 01892 610245/610398.